

## Roxanne Zetzman Video Bio

What excites me about the work that I do at SVA, directing internal operations, is the meaningful business transformations we're able to do working on projects, transforming the software and technology we leverage to deliver the best, excellent client experience that we can. And really to provide smooth operations for our staff, our professionals, so that they're excited and eager to work here every day as well.

The work I do is rewarding to me as I get to work with some ultimate professionals aligned to our mission, our vision, and our values. We embrace fundamentals that make the work enjoyable, meaningful, and we keep it fun.

My work here at SVA provides me the work-life balance so that I can give back to the community. My personal preference is through the Autism Speaks Society. It's an organization that provides excellent resources and research to families with children on the spectrum, and my grandson is. I find it quite valuable and give back when I can. Also, SVA itself provides opportunities which is great. United Way campaigns, time to go and contribute to community events – even if it's just picking up garbage along the highway, it makes a difference, doesn't it?