

Shaddai Santiago Video Bio

My favorite part of the work that I do is building their relationship with the clients. It's making sure they know that we're here to serve them and if they have an issue that they really care, we're here to help them solve them and also mentoring our staff here in SVA, making sure they learn and they continue to grow in their careers.

I impact my client business by establishing that open and honest communication with them, making sure they know that we are here to serve them, and that is one of our fundamentals, also by delivering quality in our services. One of my greatest accomplishments was to become a certified public accountant. It was definitely a key to continue to grow on my career.